

2428/101
SOCIAL WORK THEORY, PRACTICE
AND COMMUNITY DEVELOPMENT
June/July 2021
Time: 3 hours



THE KENYA NATIONAL EXAMINATIONS COUNCIL

DIPLOMA IN SOCIAL WORK AND COMMUNITY DEVELOPMENT

MODULE I

SOCIAL WORK THEORY, PRACTICE AND COMMUNITY DEVELOPMENT

3 hours

INSTRUCTIONS TO CANDIDATES

This paper consists of EIGHT questions in TWO sections; A and B.

Answer FIVE questions in the answer booklet provided, as shown below:

any TWO questions from section A;

any TWO questions from section B;

any other ONE question from either section A or B.

Maximum marks for each part of a question are as indicated.

Candidates should answer the questions in English.

This paper consists of 2 printed pages.

Candidates should check the question paper to ascertain that both pages are printed as indicated and that no questions are missing.

SECTION A: SOCIAL WORK THEORY AND PRACTICE

Answer at least TWO questions from this section.

1. (a) Explain **five** important points that make social work necessary in the society. (10 marks)
- (b) (i) Explain the meaning of the term 'social theory'. (2 marks)
- (ii) Outline **four** importance of theories applicable in social work. (8 marks)
2. (a) Describe **five** ethical responsibilities of social workers to other fellow workers in social work practice. (10 marks)
- (b) Explain **five** importance of group work method used in social work. (10 marks)
3. (a) Analyze **six** principles of social action method used in social work activities. (12 marks)
- (b) Describe **four** forms of social services. (8 marks)
4. (a) Explain **five** sources of financing social services. (10 marks)
- (b) Highlight **five** qualities of a social worker. (10 marks)

SECTION B: COMMUNITY DEVELOPMENT

Answer at least TWO questions from this section.

5. Community development is an ongoing spiral process which is systematic and logical that never ends. Explain **ten** stages in community development. (20 marks)
6. (a) Highlight **five** roles of community organization. (10 marks)
- (b) Explain **five** benefits of using development models in the community. (10 marks)
7. (a) Describe **five** factors that influence the performance of community development workers. (10 marks)
- (b) Analyze **five** effects of community empowerment on community development. (10 marks)
8. (a) Explain **five** ways of building community partnerships. (10 marks)
- (b) Highlight **five** roles of change agents in community development. (10 marks)

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